

## Volunteer Application Frequently Asked Questions

- 1) How old do I have to be to volunteer with the City of Moreno Valley?** You need to be at least 14 years old to volunteer with the City of Moreno Valley. There are some volunteer positions that require you to be over 18 years old. Each volunteer program on the application has minimum age listed.
- 2) I need to perform community service. Where can I go?** The City can assist high school students who are looking to perform volunteer work as part of their college application (please allow FOUR WEEKS to process your application). However, the City is unable to help those who are performing community service as part of a court-ordered or school-ordered sentence. You may call Alternative Sentencing at 951.686.4402 regarding fulfilling the court ordered community service hours.
- 3) The court has ordered me to volunteer as a part of my sentence. Can I volunteer here?** The City is unable to help those who are performing community service as part of a court-ordered or school-ordered sentence. However, you may call Alternative Sentencing at 951.686.4402 regarding fulfilling the court ordered community service hours.
- 4) When will someone contact me regarding my application?** Please allow FOUR WEEKS to process your volunteer application.
- 5) Will the City require me to be fingerprinted?** Some volunteer programs are required by law to fingerprint volunteers. Those that require fingerprinting are notated by an asterisk (\*) on the volunteer application.
- 6) An area I wish to volunteer for is not accepting volunteers. Will you keep my application on file?** While we keep all applications we receive, we do not maintain a call back list if an opening occurs. If you wish to call back and check if the area has opened to new volunteers, you may call 951.413.3800.
- 7) I have submitted my application, but no one has contacted me. What should I do?** Please allow FOUR WEEKS. After FOUR WEEKS, you may call 951.413.3800 to check on the status of your application.
- 8) I would like to be a volunteer intern. What should I do?** Please fill out the Volunteer application and allow FOUR WEEKS to process your application.
- 9) I have a question that is not on this sheet. What should I do?** Only Emergency Operations and Volunteer Services Program staff are trained to answer your questions. Please call 951.413.3800. Leave a message if no one is available, and your call will be returned as soon as possible. Emergency Operations and Volunteer Services Program staff are NOT available in person without an appointment. Please call 951.413.3800 for an appointment if you wish to meet with staff in person.