

BUSINESS TIMES

A quarterly report for commercial customers



Winter 2015

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WHAT'S NEW

Moreno Valley South Substation, a new 10 MW 33/12 kV interconnection substation is now energized and providing power in the south industrial area to customers including Amazon, Deckers, Minka Lighting, Harbor Freight, and iHerb. Moreno Valley South Substation provides additional flexibility for Moreno Valley Utility to support the rapid growth in the area.

SAVING ENERGY AT THE ANIMAL SHELTER

Four Ice Bear Energy storage units have been installed at the City of Moreno Valley Animal Shelter. The installation of each Ice Bear can result in thousands of dollars in savings in the summer months by reducing energy and demand charges.



PLUG IN TO ENERGY SAVINGS

In 2003, plug-in appliances and equipment represented less than 15% of all energy use in a typical office building.

Today they account for nearly one-third of energy use in a typical office building and half of energy use in high-efficiency buildings.

MVU SOLAR REBATE PROGRAM

A generous rebate is available to commercial customers who install solar generating systems greater between 30kW and 1MW in size. The rebate is a Performance Based Incentive which is paid at \$0.05/kWh over 60 months based on actual production.



CONTROL PLUG-IN ENERGY USE

The New Buildings Institute (newbuildings.org) a non-profit energy research agency, suggests a five-step plan to help control plug-in energy use:

1. **Review.** Identify your needs. Look for equipment that is worn out and inefficient, such as old computers with CRT Monitors and laser printers or copy machines that give off enough heat to warm the room. Even small network equipment, such as modems and routers, are more efficient today than they were five years ago.
2. **Remove.** Eliminate or unplug unnecessary devices. This includes anything from an underused old refrigerator or vending machine in the break room to duplicate monitors, printers, scanners, and chargers. Pay special attention if your business has data servers. Recent research by the Natural Resources Defense Council (nrdc.org) suggest that as much as 70% of electricity use by an office-based business may come from powering and cooling data servers. Have an IT specialist check to be sure you have the equipment you need.
3. **Replace.** When it's time to replace equipment, try to buy the most energy-efficient devices. For example, a laptop computer with an LED screen typically uses less than one-third the energy that a desktop computer does. Look for the Energy Star label.
4. **Reduce.** Just turning down the brightness on your computers can add up to measurable savings. Recommend to your work team to slowly adjust the brightness level on their monitors until they find a comfortable level.
5. **Retrain.** Make sure employees know why, when, and how to power down. One suggestion: send an email reminder out at the end of the day for a week. Add a request for more energy-saving suggestions.



LEVEL PAYMENT PLAN NOW AVAILABLE FOR SMALL COMMERCIAL CUSTOMERS

Your energy use changes from month-to-month and so does your energy bill. Both may go up or down with changes in the weather and the way you use appliances, lights and other devices in your home or business. To balance out the highs and lows, you can have a more predictable energy bill simply by signing up for our Level Payment Plan.

When you choose our Level Payment Plan, we estimate your yearly energy costs and spread the payments evenly throughout the year. Consequently, you have more control and are protected from seasonal cost peaks.

With Level Payment, your monthly bill will still show your actual usage and the costs for your service for the billing period. We'll compare your bills and payments three times each year and, if your level payment amount is too high or too low, we'll let you know and change the amount on your next bill.

Commercial customers currently on the Schedule B- General Service rate qualify to sign-up for the Level Payment Plan.

UTILITIES COMMISSIONER TO SUPPORT BUSINESS OUTREACH

Utilities Commissioner Cliff Cowing has volunteered his time to reach out to Moreno Valley Utility business customers to try and better understand their needs and concerns as related to electrical services. Commissioner Cowing will engage business customers to get a feel for customer satisfaction and interest in level pay, energy efficiency measures, and demand response programs. Commissioner Cowing can be reached via email at clif-c@iherb.com.

COMMERCIAL DEMAND RESPONSE PROGRAM

A commercial demand response program is available for the first 6 months of 2015 to MVU Time-of-Use (TOU) customers. Under the Commercial Demand Response program, a customer receives an incentive for voluntary participation to reduce load during periods of peak demand. For more information, call Jeannette Olko at 951.413.3502 for more details.

CUSTOMER SERVICE AND PAYMENT OFFICE HOURS & LOCATION

14331 Frederick Street, Suite 2
Moreno Valley, CA 92553

Monday through Thursday
7:30 a.m.- 5:30 p.m.

Friday 8:00 a.m.-5:00 p.m.

Contact:

24/7 Customer Service:
877.811.8700

En Español:
877.811.8161

Emergencies:
877.811.1888

Administration:
951.413.3500

E-mail:
mvutility@moval.org

Make your payment by phone with our new interactive payment system

Payments using credit cards, debit cards, and eChecks are accepted by telephone by calling 1.888.267.6770.

Customers who choose this method will only need their Utility account number.

The account number is listed at the top of your electric bill. Accounts are updated within 30 seconds of making a payment over the telephone.



Moreno Valley Electric Utility
14331 Frederick St., Ste. 2
Moreno Valley, CA 92553

CONSIDERING AN ELECTRIC VEHICLE?



MVU is considering a rebate for companies installing EV chargers for employee use. Are you interested? We welcome your input. Please contact Jeannette Olko at 951.413.3502 or email: jeannetteo@moval.org.

CITY COUNCIL

The City Council meets the 2nd and 4th Tuesdays of each month at 6 p.m. in the Council Chamber.

Mayor Jesse L. Molina

District 1

Mayor Pro Tem Dr. Yxstian A. Gutierrez

District 4

Council Member Jeffrey J. Giba

District 2

Council Member George E. Price

District 3

Council Member D. LaDonna Jempson

District 5

UTILITIES COMMISSION

The Utilities Commission meets the 3rd Friday of each month at 6 p.m. in the Council Chamber.

Chairperson Misty V. Cheng

Customer of Moreno Valley Utility

Term expires 6/30/16

Vice Chairperson Stephen E. Lafond

Customer of Moreno Valley Utility

Term expires 6/30/15

Cliff Cowing

Business Customer of Moreno Valley Utility

Term expires 6/30/16

Roy "Pete" Bleckert

Public Member

Term expires 6/30/17

Larry E. Denman

Public Member and Customer of Moreno Valley Utility

Term expires 6/30/17



CUSTOMER SERVICE:

1.877.811.8700
*(24-Hours a day,
seven days per week)*

*Moreno Valley
Electric Utility*

Administration

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