

Moreno Valley Utility LEVEL PAYMENT PLAN



To Qualify:

You must be a residential or small commercial customer with a minimum of 12 months of service with MVU.

Your account must be paid up to date with no arrears balance.

During the last 12 months and going forward on the plan, your account can have no more than two late paid billings, no non-sufficient funds checks and no disconnections for nonpayment.

WHAT IS THE LEVEL PAYMENT PLAN?

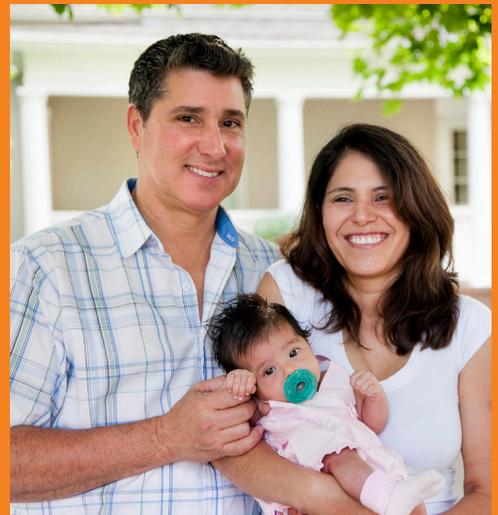
Your energy use changes from month to month and so does your energy bill. Both may go up or down with changes in the weather and the way you use appliances, lights and other devices in your home or business. To balance out the highs and lows, you can have a more predictable energy bill simply by signing up for our Level Payment Plan

When you choose our Level Payment Plan, we estimate your yearly energy costs and spread the payments evenly throughout the year. That way, you have more control and are protected from seasonal cost peaks.

With level payment, your monthly bill will still show your actual usage and the costs for your service for the billing period. We'll compare your bills and payments three times each year and, if your level payment amount is too high or too low, we'll let you know and change the amount on your next bill.

HOW CAN THIS HELP ME?

- Customers whose bills vary greatly throughout the year will find our Level Payment plan a great way to manage bills and budget for energy costs.
- The Level Payment Plan automatically evens out the monthly highs and lows so your energy bills are more consistent. When you know what to expect, it's easier to plan your budget.



Moreno Valley Utility

APPLICATION FOR LEVEL PAYMENT PLAN ENROLLMENT

Account Number:	
Service Address:	
Mailing Address: (if different)	
Primary Name on the Account:	
Primary Telephone:	
Secondary Name on the Account:	
Primary Telephone:	
Relationship of Secondary to Primary:	
I would like to enroll in the Level Pay Plan: (Circle one)	Please discontinue my participation in the Level Pay Plan: (Circle one)
Yes No	Yes No
<i>An email address is required so you can be contacted with your budget amount or if there is a problem processing this request.</i>	
Email Address:	
Signature:	
<i>Your signature indicates that you have read the rules and restrictions and that you agree to abide by the rules of program. The rules can be found at http://www.moreno-valley.ca.us/resident_services/utilities/index-util.shtml.</i>	

AFTER COMPLETING THE APPLICATION

Please mail, fax, email or bring to our local office:

*Mailing Address:
MVU Payment Processing
380 N. San Jacinto Street
Hemet, CA 92543
Fax: 1.877.349.3870*

*Local Office:
14331 Frederick Street
Suite 2
Moreno Valley, CA 92553
E-mail: mvutility@moval.org*

**IF YOU HAVE QUESTIONS, PLEASE CALL OUR
CUSTOMER SERVICE CENTER AT 1.844.341.6469**